CRUCIAL CONVERSATIONS

Offered at the Veterinary Teaching Hospital
Summer 2018 – Register Now!

- Crucial Conversations® is a 16-hour course that teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics -- at all levels of the organization.

- By learning how to speak and be heard (and encouraging others to do the same), you’ll begin to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment.

Learning Objectives:

• Speak persuasively, not abrasively

• Foster teamwork and better decision making

• Build acceptance rather than resistance

• Resolve individual and group disagreements

• Instructor: Christy Conrad

• Category and/or Theme: Elective/Interpersonal Skills

• Length of class: 16 hours – four, 4-hour sessions

* Cost: To cover the cost of class materials, a fee of $265.00 is required prior to the start of training. More information on payment by Internal Order in Kuali is provided upon registration.

Class dates for entire session: 7/10 - 8:00 am to 12:00 pm, 7/12 - 10:00 am to 3:00 pm with one-hour break, 7/16 - 8:00 am to 12:00 pm, 7/19 - 9:00 am to 2:00 pm with one-hour break.

Location: South Campus, Veterinary Teaching Hospital ACC120